

2026 GROUPS CATALOGUE

# VISITS & STAYS

**dijon**  
BOURGOGNE  
TOURISME  
& CONGRES

[destinationdijon.com](https://destinationdijon.com)





**Would you like to organise a tailor-made stay that is simple, friendly and perfectly suited to your group?**

**Our Tourist Office brings you its expertise, network of partners and local knowledge to create turnkey getaways, designed for all audiences, budgets and desires.**

## **Why choose us?**

### **An exceptional destination**

Outstanding heritage, a renowned wine region, a gastronomic stopover, a city for everyone, a green metropolis ... Dijon and its region can offer you all of this.

### **A single point of contact to organise everything**

Accommodation, catering, activities, guided tours, coaches... We coordinate everything to offer you a smooth and stress-free stay.

### **Tailor-made programmes**

With family, friends or colleagues, every group is unique. We can tailor the duration, pace, budget and themes of our offers to suit you.

### **Authentic experiences**

We work with passionate service providers to bring you the best of our destination: heritage, gastronomy, nature, encounters with locals and alternative adventures...

### **The peace of mind of professional service**

Your group travel advisor will assist you from the first contact right up to the big day, with attentiveness, proactiveness and expertise.



[destinationdijon.com](https://www.destinationdijon.com)

# Getting to Dijon

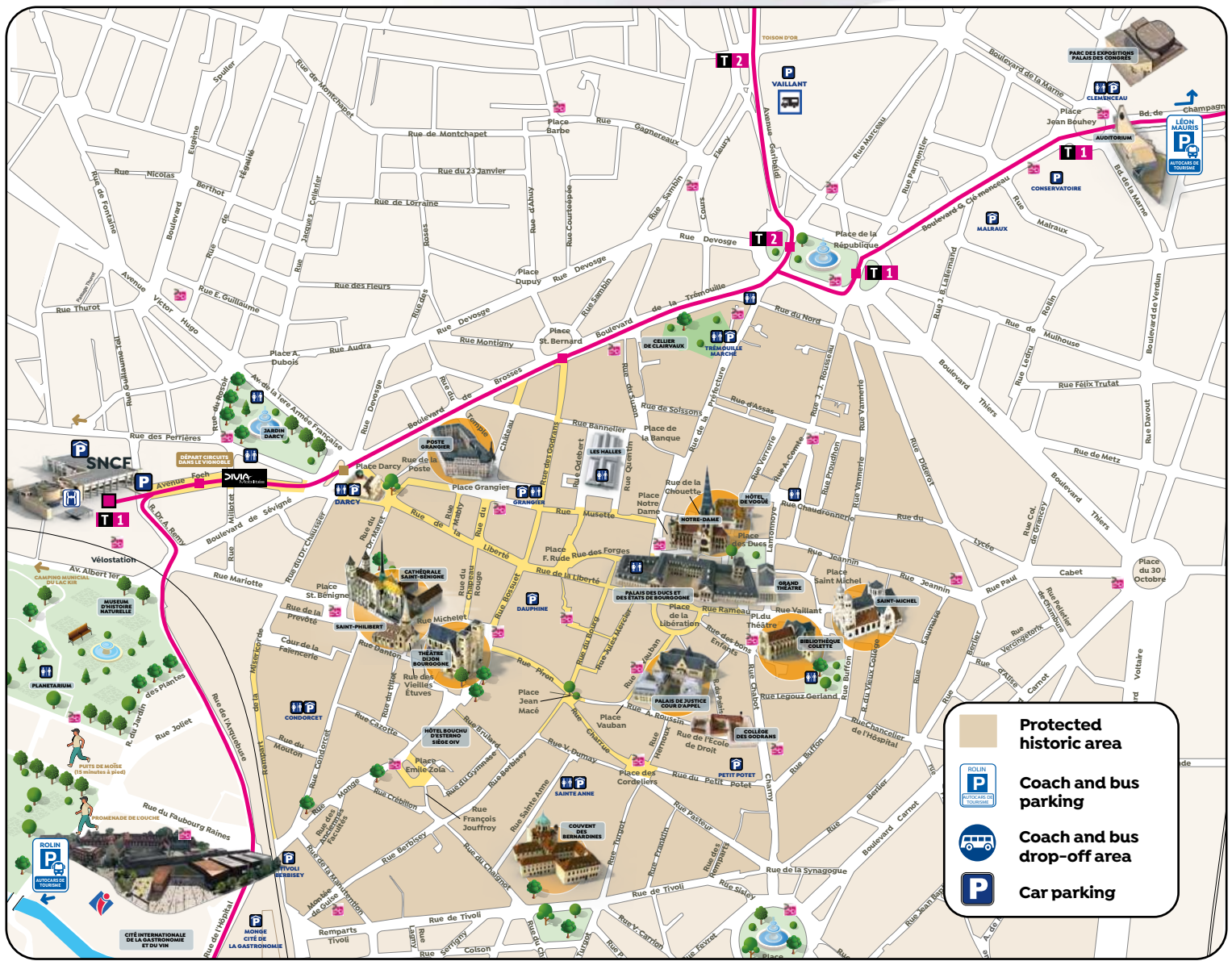
**TGV / 1H35**  
**BY ROAD / 3H40**



**TGV / 2H00**  
**BY ROAD / 3H45**

**TGV / 2H25**  
**BY ROAD / 3H55**

**TGV / 1H35**  
**BY ROAD / 2H30**





# Catering

The Tourist Office has negotiated group menus tailored to your preferences and budgets in a selection of restaurants in Dijon and the surrounding area, all carefully chosen for their capacity to welcome groups in the best possible conditions.

(Vegan, vegetarian or halal package option available on request).

## 2-Course Menu from €28

Starter - Main  
or  
Main - Dessert

Included: Carafe of water,  
1 glass of wine, coffee

## Burgundian Menu from €40

Starter - Main Course  
- Dessert

Included: Carafe of water,  
1 glass of wine, coffee

## Food & Wine Menu from €60

Starter - Main course  
- Dessert

Included: Carafe of water, 2  
glasses of wine, coffee

# Accommodation

The Tourist Office works with numerous partner hotels welcoming leisure and business clientele in 2- to 5-star accommodation and according to the desired package.

## Bed and Breakfast

Overnight stay  
and breakfast

## Half board

Bed and breakfast  
and lunch or dinner

## Seminar package

Accommodation  
and study day

# GUIDED TOUR RATES

## Guided tour rates

### IN FRENCH

Private guided tour for small groups **up to 10 people** with a guide

	WEEK DAYS	SUNDAYS	BANK HOLIDAY
• 1h45	€ 104,00	€ 139,00	€ 184,00
• 3h30	€ 166,00	€ 242,00	€ 334,00
• 8h00	€ 332,00	€ 492,00	€ 695,00

Private guided tour for groups **up to 30 people** with a guide

	WEEK DAYS	SUNDAYS	BANK HOLIDAY
• 1h45*	€ 149,00	€ 193,00	€ 235,00
• 3h30*	€ 218,00	€ 285,00	€ 348,00
• 8h00	€ 352,00	€ 539,00	€ 702,00

### IN FOREIGN LANGUAGE

Private guided tour for small groups **up to 10 people** with a guide

	WEEK DAYS	SUNDAYS	BANK HOLIDAY
• 1h45	€ 125,00	€ 150,00	€ 196,00
• 3h30	€ 187,00	€ 257,00	€ 357,00
• 8h00	€ 364,00	€ 539,00	€ 736,00

Private guided tour for groups **up to 30 people** with a guide

	WEEK DAYS	SUNDAYS	BANK HOLIDAY
• 1h45*	€ 159,00	€ 207,00	€ 251,00
• 3h30*	€ 235,00	€ 309,00	€ 373,00
• 8h00	€ 385,00	€ 571,00	€ 737,00

Foreign languages: 

3.5-hour guided tours possible,  
choice of 2 tour themes

\* Special rate available for:  
- school groups  
- groups of people with disabilities



# C O N T E N T S

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• Production: Dijon Bourgogne Tourisme & Congrès  
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 (photos for illustration purposes only)



# Dijon Discovery

## The must-sees of Dijon in 1 hour 45 minutes

**Highlights:** With its 97 hectares of conservation area, listed as a UNESCO World Heritage site, Dijon offers an exceptionally rich heritage.

From the Gallo-Roman city to the regional capital, a wealth of elegant heritage awaits you.

### TOUR ITINERARY

The 1-hour-45 guided tour will take you to: The Palace of the Dukes and States of Burgundy, the Antique Dealers' District (Notre Dame and its medieval streets, La Chouette), Hôtel de Vogüé, Rue Verrerie, Le Jardin des Ducs, Place de la Libération, L'Escalier Gabriel staircase, Place François Rude, Les Halles covered market.

Along the way, see the most beautiful private mansions and learn how the city has evolved over time.

**Possible option:** 3.5-hour guided tour option: Take the time to stop and taste real Dijon mustard, and continue the guided tour along Rue de la Liberté to Jardin Darcy, the park with the Pompon bear.

**Optional:** Additional tasting at the end of the visits (2 wines + 1 crème de cassis (blackcurrant liqueur)) = €10



1h45



30 people maximum

Meeting point: Tourist Office / 11 Rue des Forges

# The Dukes of Burgundy and their Palace



HISTORIC DIJON

Discover the life and era of the Valois Dukes of Burgundy, as you visit their Palace and other monuments of the city centre.

*Museum closed on Tuesdays and certain public holidays..*

**Highlights:** The Dukes of Burgundy played an influential role in medieval European history. Dijon's historic centre has preserved this magnificent legacy. The visit continues inside the Fine Arts Museum with several rooms dedicated to their period.

Costumed guided tour available with Philip the Good or Margaret of Flanders, at an additional charge.

## TOUR ITINERARY

- Medieval Dijon: Rue des Forges in the Middle Ages
- Square des Ducs: Introduction to the Palace and the new abode of Philip the Good
- Cour de Bar and ducal dining / Place de la Sainte-Chapelle
- Admission to the Fine Arts Museum = History of the Dukes and the Toison d'Or
- Portraits of the Dukes and presentation of the Duchy / Altarpieces and Champmol
- Guardhouse and the Dukes' tombs / Art in the Dukes' court

**Possible option:** 3.5-hour guided tour option: Continue the guided tour by visiting all the rooms of the Fine Arts Museum, housed in the former Ducal Palace..



1h45



30 people maximum

Meeting point: Tourist Office / 11 Rue des Forges

# Musée des Beaux-Arts - Fine Arts Museum

One of the oldest and richest museums in France, Dijon's Fine Arts Museum has occupied the Palace of the Dukes and Estates of Burgundy since it first opened in 1799.

*Museum closed on Tuesdays and certain public holidays.*

**Highlights:** The museum's 50 rooms, completely transformed in 2019, showcase more than 1,500 works from Antiquity to contemporary art in an outstanding heritage site. This unique venue is a must-visit!

## TOUR ITINERARY

To help you understand the collection, the tour is organised mainly in chronological order and around different themes. An original visitors' path combining artistic disciplines and techniques creates a dialogue between the paintings, sculptures, art objects, furnishings and archaeological remains. Exploration of the palace's history with focus points on a room, remarkable woodwork or an architectural feature.

**Possible option:** 3.5-hour guided tour option: To complete the visit to the Fine Arts Museum, our guide can continue the tour with an introduction to the Ducal Palace in the Middle Ages



1h45



30 people maximum

Meeting point: Tourist Office / 11 Rue des Forges

# Le Palais de Justice (courthouse)



## TOUR ITINERARY

The recently-restored Palais de Justice is now open to the public.

Follow in the footsteps of the prestigious Burgundy Parliament founded by Louis XI, and explore the most iconic rooms of this 16th-century monument: the Hall of Lost Steps, the Golden Chamber, and the Courtroom.

Relive the history of Dijon's Court of Appeal during a 1-hour-45-minute guided tour.

**Note: The tour is not recommended for people in wheelchairs.**

**Pushchairs may be accepted provided they can be folded during the guided tour.**

**Tour itinerary:** *The Hall of Lost Steps, the Golden Chamber, the Courtroom.*

*Visits on Mondays and Fridays only, subject to the Court of Appeal hearings calendar.*



1h45



30 people maximum

Meeting point: 8 Rue Amiral Roussin

# Chartreuse de Champmol Puits de Moïse

Once the burial ground of the Dukes of Burgundy, the Chartreuse de Champmol reflects the exceptional influence of Burgundian sculpture in the medieval period, with the Puits de Moïse (Well of Moses) and the entrance gate to the former chapel.

These two major works by Claus Sluter appear in every textbook on medieval Art History.

## TOUR ITINERARY

This 90-minute guided tour of the Chartreuse includes:

- An introduction to the Dukes of Burgundy
- The lifestyle of the Dukes and their patronage
- History of the Chartreuse + Turret and Well of Jacob
- Funerary chapel and the end of the Chartreuse history
- Artistic centre
- Life of the artists and the worksites
- Well of Moses



1h30



18 people maximum in the aedicula

Meeting point: At the Chartreuse de Champmol, Boulevard Chanoine Kir, access via the coach park

# Dijon in the Middle Ages

Discover Dijon in the era of the dukes through its medieval streets and their half-timbered houses.

**Highlights:** Discover Dijon in the Middle Ages and the story behind the multicoloured roofs and elegant Notre-Dame church, a fine example of Burgundy's Gothic architecture – complete with its owl! Learn all about the development of Dijon between the 11th and late 15th century, the Capetian and Valois dukes, parishes, abbeys, trade and crafts.

## EXAMPLE TOUR ITINERARY

- Rue des Forges
- Place François Rude
- Rue Musette
- Notre Dame, rue de la Chouette, Maison Millière
- Rue Verrerie pedestrian area (there and back)
- Rue Chaudronnerie
- Place des Ducs, Palais des Ducs

**Possible option:** 3.5-hour guided tour option: Take the time to browse around the typical medieval boutiques and sample the famous Dijon mustard and traditional gingerbread from Mulot & PetitJean.

Optional additional tasting €7  
Taste 2 wines and a crème de cassis (blackcurrant liqueur), for an additional €10



1h45



30 people maximum

Meeting point: Tourist Office / 11 Rue des Forges

# Private Mansions

Visit Dijon's most beautiful private mansions, most of which were built between the 15th and 18th centuries.

**Highlights:** At the end of the Duchy of Burgundy era, the Estates and governors settled in Dijon. It was here that the Nobles of the Robe and the middle class had their private mansions built. Discover the outstanding architecture of the courtyards and gardens of the Safeguarded Sector, as well as the family histories behind the "Nobles of the Robe".



1h45



30 people maximum

Meeting point: Tourist Office / 11 Rue des Forges

## TOUR INTINERAY, subject to availability & mansion openings

- Cour de Flore: states and the sovereign courts
- Hôtel Chambellan / La Maison Milsand: exterior
- Hôtel Aubriot: exterior / Hôtel Morel-Sauvegrain: exterior
- Place François Rude: former Hôtel Rochefort: exterior / Hôtel des Godrans: inner courtyard
- Hôtel Filsjean de Mimande: exterior / Hôtel Millière: exterior
- Hôtel Fevret de Saint-Mesmin: exterior / Hôtel Catin de Richemont + roofless house
- Hôtel Guyton de Morveau: exterior / Hôtel de Migieu
- Hôtel Perreney de Balleure / Hôtel Bouchu d'Esterno: rooms closed on Sundays and Mondays.
- Hôtel de la Mare / Hôtel le Compasseur
- Hôtel de Bretagne-Blancey: exterior / Hôtel Fyot de Mimeure
- Hôtel Legouz de Gerland: exterior / Hôtel Bouhier de Savigny: exterior
- Hôtel Lemullier de Bressey: exterior / Hôtel Lantin: staircase / Hôtel de Voguë: exterior

# The Renaissance in Dijon

Dijon, from the Valois Dukes  
to the Princes of Condé.

**Highlights:** After proving his worth at Fontainebleau, Hugues Sambin left a lasting mark on the Burgundy Renaissance period. His influence is still visible in several of Dijon's monuments, including the Fine Arts Museum (closed on Tuesdays), the Courthouse and the façade of Saint Michel church.

## EXAMPLE TOUR

- Cour de Flore, City Hall
- Parliament district
- Palace of the Dukes and States from Rue de la Préfecture via Notre Dame
- Hôtel De Vogüé
- Hôtel Bénigne Malyon,
- Maison des Cariatides
- St Michel Church
- Place du Théâtre
- Hôtel Berbis / Jardin des Ducs,
- Rue des Forges maison Maillard



1h45



30 people maximum

Meeting point: Tourist Office / 11 Rue des Forges

# The former Saint Bénigne Abbey

An illustrious example of monasticism and the influence of Cluny in the Middle Ages, the former Saint Bénigne Abbey, built by Guillaume de Volpiano from 1003, featured an abbey church with a basilican layout, adjoining a three-level rotunda to the east, inspired by the Roman Pantheon.

The tour also includes the 11th- and 13th-century rooms of the Archaeological Museum, presenting pure marvels of Romanesque and Gothic art.

*Museum closed on Tuesdays, certain public holidays and depending on the season*

*Visit to the rotunda subject to request*

## EXAMPLE TOUR

- Porte Guillaume gate
- Benedictine Garden
- Archaeological Museum: tour of the Romanesque and Gothic rooms
- Tour of the abbey church via the sacristy corridor
- Access to the rotunda 'crypt'
- Access to the courtyard of the School of Fine Arts
- Rue Michelet
- St Philibert Parish

**Possible option:** *To enjoy the guide's company a little longer, you can complete your tour by booking the visiting called the city of 100 steeples.*

**Free admission for groups guided by the Tourist Office**



1h45



30 people maximum

**Meeting point: Place Darcy, under the Porte Guillaume**

# Dijon, the city of a Hundred Steeples

HISTORIC DIJON

With its host of abbeys, churches and cathedrals, Dijon boasts a wealth of history and a well-preserved religious built heritage.

**Highlights:** The chimeras and the Black Madonna of Notre Dame, Saint Bénigne Cathedral with its Renaissance façade, and Saint Philibert, the oldest winemakers' church in the district.



**3.5-hour guided tour package:** To enjoy our guide's company a little bit longer,, you can extend the visit by discovering the interior of Saint Bénigne Cathedral



1h45



30 people maximum

Meeting point: Tourist Office / 11 Rue des Forges

# The Astronomy Tower



HISTORIC DIJON

When Dijon was turned towards the stars... From 1783 to 1940, the Philip the Good Tower was an astronomical observatory. One of the 11 most important in Europe, equipped with the finest instruments. The Burgundy Astronomical Society and the Tourist Office reveal 150 years of enthralling history, from the Enlightenment to the Occupation, between science and fascinating characters.

The tour takes place in the Meridian Room of the Philip the Good Tower, to learn how this particular sundial, a remnant of the observatory, works.



**Added bonus:** book this tour from 12pm (from November to April) or from 1pm (from May to October) to see the sundial in operation.



1h30



18 people maximum

Meeting point: Tourist Office / 11 Rue des Forges

## PRICES

Weekdays: €220

Sundays: €240

Public holidays: €270

## SCHOOL RATES

Weekdays: €200

Sundays: €240

Public holidays: €270

# Talant Fortress and its church

HISTORIC DIJON

Travel back in time by exploring medieval Talant during the era of the Dukes of Burgundy. The city of the Capetian Dukes and the castle that once stood here, an impenetrable fortress perched on its rocky spur, played a decisive role in the history of Dijon. Admire the remains of the fortifications and the endless landscape unfolding from this hill, as well as Notre-Dame Church, a 13th-century stone marvel built by the Capetian dukes of Burgundy, and the stained-glass windows created by the craftsman Gérard Garouste in the 1980s.



1h45



30 people maximum

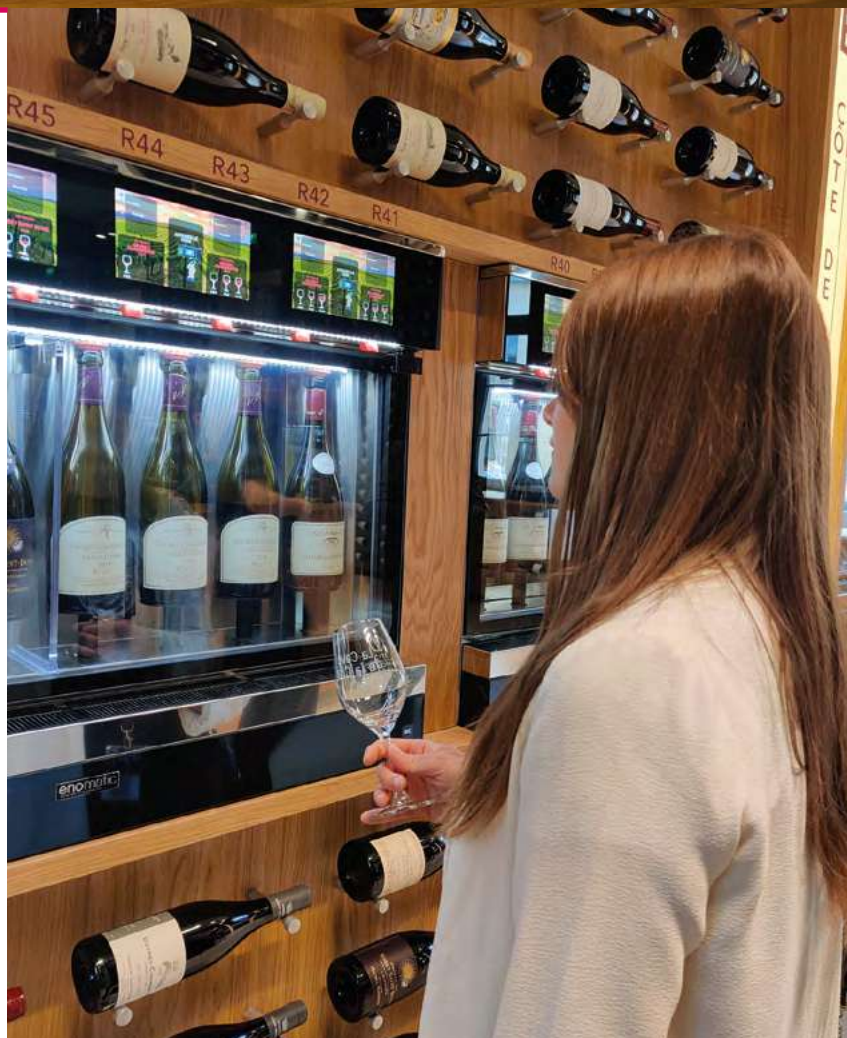
Meeting point: in front of Talant town hall, 1 Place de la Mairie



# The international City of gastronomy and wine

Stemming from UNESCO's dual recognition of the French gastronomic meal and the Climats of the Burgundy Vineyard, the International Cité of gastronomy and wine is a new flagship destination celebrating the French art of living. The tour of the Cité is a must.

Self-guided tour of the exhibitions and tasting of 2 wines (+30min) as an optional extra.



1h15



30 people maximum

Meeting point: international Cité of gastronomy and wine.

# Flavour & Spice

A suggestion for travellers wishing to discover the heart and soul of Burgundy through its gastronomy and local specialities.

Our tour is a privileged gateway to the culture and history of our city. Let your taste buds succumb to the charms of our products: mustard and gingerbread will delight even the most discerning food lovers.

***Gingerbread and mustard tasting, or individual jar/sachet to take home with you: Optional extra at €7 per person***



1h45



20 people maximum

Meeting point: Tourist Office / 11 Rue des Forges  
Visit to the shops



# Dijon, the Burgundy Wine Capital



As part of the listing of Dijon and the Climats of the Burgundy Vineyard as UNESCO World Heritage, discover the city as well as the link between the historic centre of Dijon and the influence of the wine world on the city, both past and present.

Round off your visit with a tasting session as an optional extra.

- **Tasting of 2 Burgundy wines + 1 crème de cassis (blackcurrant liqueur): from €10 per person**
- **Tasting of 4 Burgundy wines + 1 crème de cassis (blackcurrant liqueur): from €17 per person**



1h45



25 people maximum

Meeting point: Tourist Office / 11 Rue des Forges

\* Excessive alcohol consumption is dangerous for your health, drink sensibly

# Gourmet tour of Les Halles

FOOD & WINE

Explore the streets of Dijon centre and Les Halles covered market, a strategic and lively district. Learn all about street trading in the olden days. You'll love the colourful atmosphere and local specialities to be sampled at the market stalls.

Tuesdays, Fridays and Saturdays only.

**Tasting session: + €8.50 per person**



1h45



25 people maximum

Meeting point: Tourist Office / 11 Rue des Forges



# Musée de la Vie Bourguignonne (Burgundy Life Museum)



Our guide will show you reconstructions of old Dijon shops with their original accessories.

Learn all about **Dijon mustard**, the signature condiment that contributed to the city's fame, in a specialised shop.

*Museum closed on Tuesdays.*



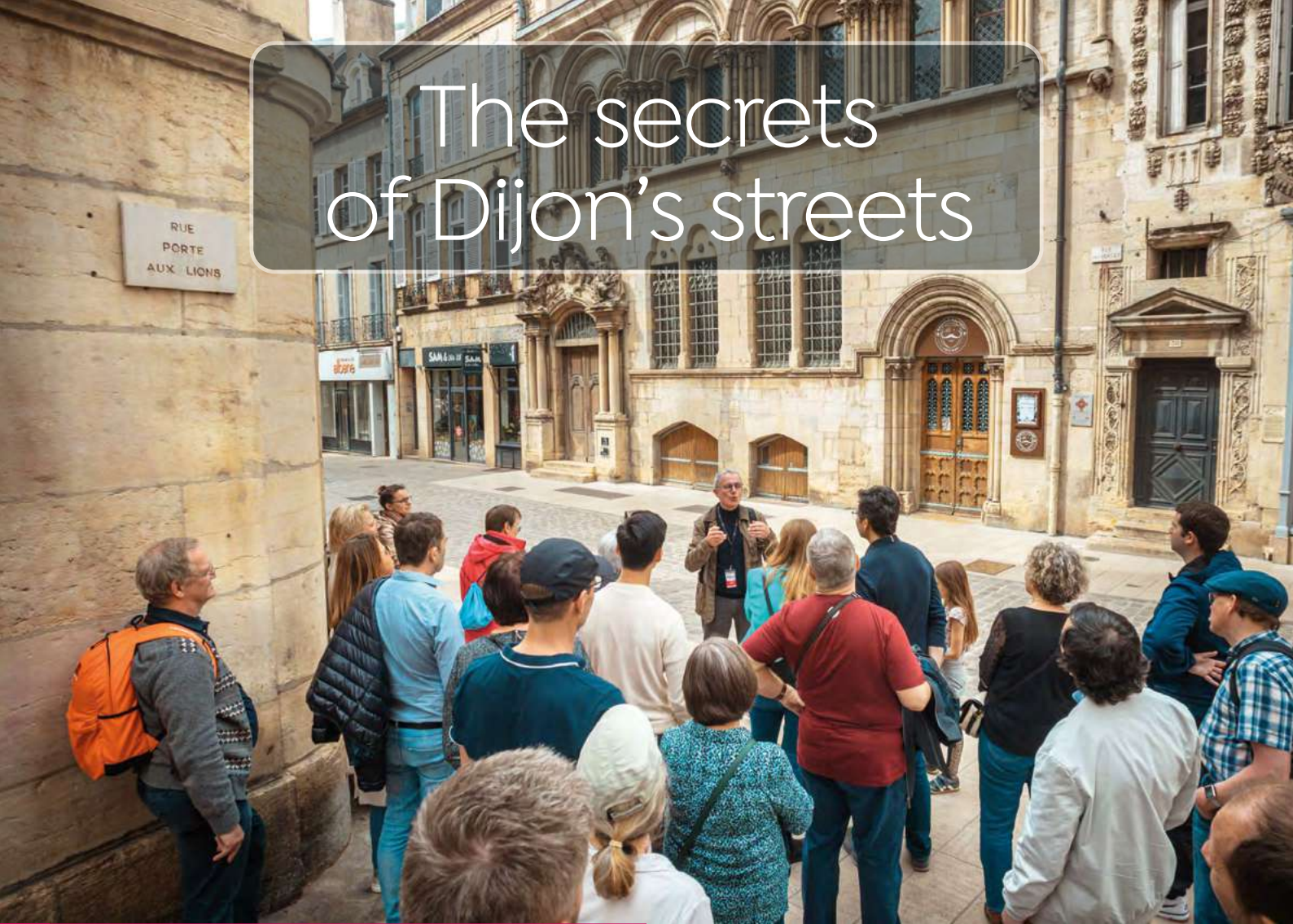
1h45



30 people maximum

Meeting point: Tourist Office / 11 Rue des Forges

# The secrets of Dijon's streets



This captivating tour takes you through the picturesque streets and alleyways of Dijon's city centre for a complete immersion in the city's history.

This unique tour sheds light on the origins of the street names, revealing the many facets of Dijon's history in fun and engaging way.

Take a step back in time, and discover the tales, legends and historic events that have shaped the city over the centuries.



1h45



30 people maximum

Meeting point: Tourist Office / 11 Rue des Forges

# Bestiary of Dijon

**Discover the city's hidden creatures...**

**Highlights:** A host of domestic pets, wild animals and fantastic beasts surround us. Discover these sculptures of ornamental or symbolic bestiary as you explore the streets. You're in for some wonderful surprises!

## EXAMPLE TOUR

- Chapelle des Elus,
- Rue de la Chouette, Maison Millière, Hôtel de Vogué
- Rue Verrerie, Rue Chaudronnerie
- Place Garibaldi - rue Jean-Jacques Rousseau, Rue Jeannin Hôtel Rollin
- Hôtel Pérard de la Vesvre
- Saint Michel Church
- Rue Vaillant/ rue Longuepierre
- Place du Théâtre
- Rue du Palais, Hôtel de Vesvrotte, Rue Vauban
- Hôtel Bouhier de Savigny, Rue Amiral Roussin
- Place Jean Macé/rue Berbisey
- Hôtel Chambellan
- Hôtel Morel-Sauvegrain
- Les Halles market, Place Grangier



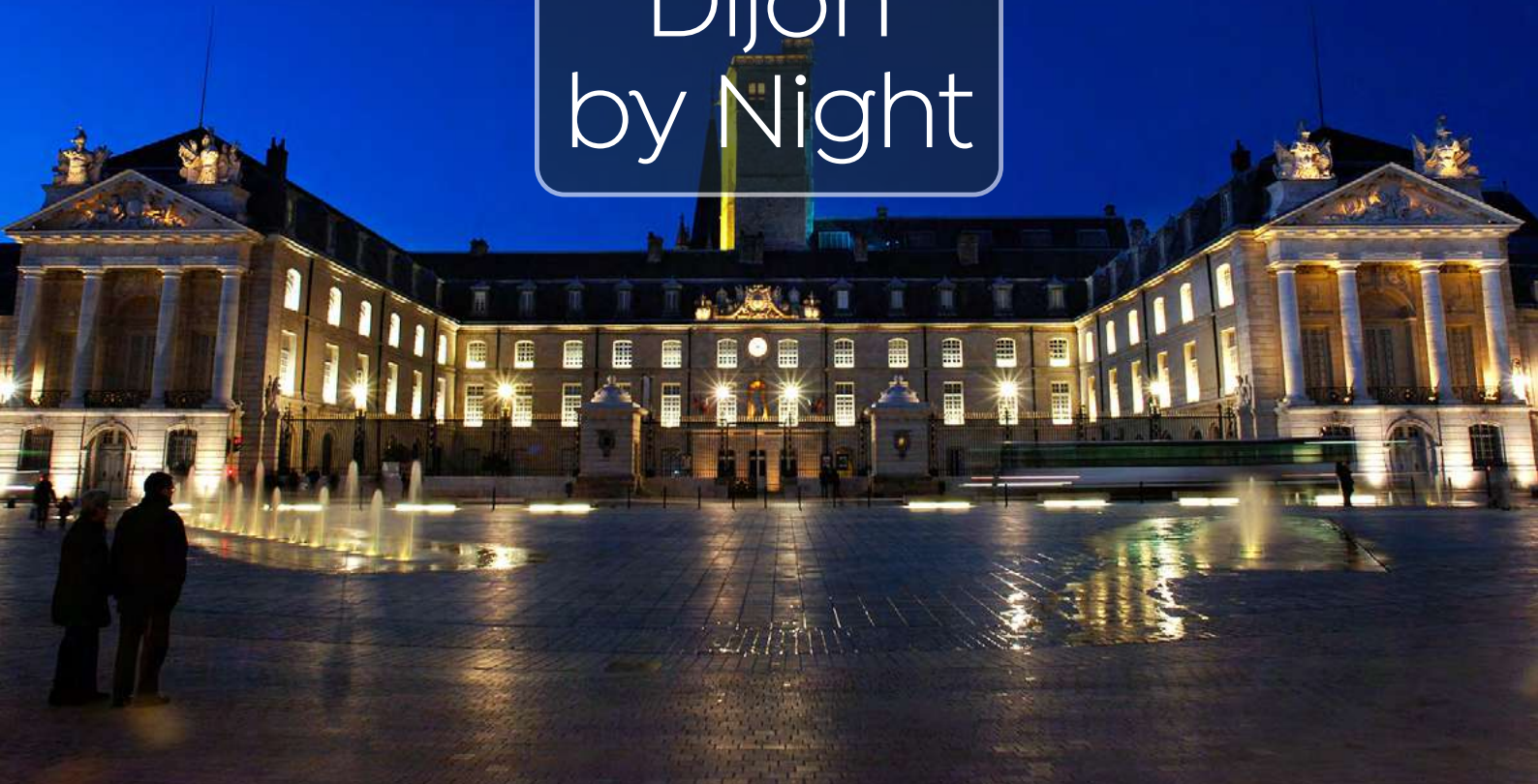
1h45



30 people maximum

Meeting point: Tourist Office / 11 Rue des Forges

# Dijon by Night



## Discover Dijon after sunset

**Highlights:** Far from the hustle and bustle of the daytime, take a stroll in the heart of Dijon's protected sector. Enjoy a romantic evening admiring the beautifully-lit historic sights. Fall for the charm of the former residence of the Dukes of Burgundy

**Visiting hours depending on the season:**  
*from 9:30pm in summer*  
*from 7:00pm in winter*



1h45



30 people maximum

Meeting point: Tourist Office / 11 Rue des Forges

Private guided night tour for groups  
of **up to 10 people** with a guide

### IN FRENCH

	WEEKDAYS	SUNDAYS	PUBLIC HOLIDAYS
• 1h45	€ 166,00	€ 248,00	€ 340,00

### IN A FOREIGN LANGUAGE

	WEEKDAYS	SUNDAYS	PUBLIC HOLIDAYS
• 1h45	€ 187,00	€ 257,00	€ 368,00

Rate for up to 30 people

### IN FRENCH

	WEEKDAYS	SUNDAYS	PUBLIC HOLIDAYS
• 1h45	€ 218,00	€ 293,00	€ 366,00

### IN A FOREIGN LANGUAGE

	WEEKDAYS	SUNDAYS	PUBLIC HOLIDAYS
• 1h45	€ 235,00	€ 309,00	€ 382,00

# Fun Facts and Anecdotes

ALTERNATIVE TOUR

**Set off to discover the city's fun facts**

**Highlights:** Every part of the city has a host of tales to tell, from ancient history to urban legends.

Let Dijon tell you its stories.



1h45



30 people maximum

Meeting point: Tourist Office / 11 Rue des Forges



# Dijon and Nature

With its parks, squares and green spaces,  
Dijon is a model of urban nature.

**Highlights:** This green city offers visitors  
a living environment that's been officially  
recognised by many eco-labels. Why not  
take the time to observe these lush green  
urban havens?



1h45



30 people maximum

Meeting point: Tourist Office / 11 Rue des Forges



# Famous Personalities

ALTERNATIVE TOUR

Discover Dijon's most illustrious figures

**Highlights:** You've probably heard of Gustave Eiffel, Jean Philippe Rameau and the Marquess of Sévigné, but do you know who Alexis Piron, Adolphe Joanne or François Pompon were?

Come meet these interesting and endearing characters.



1h30

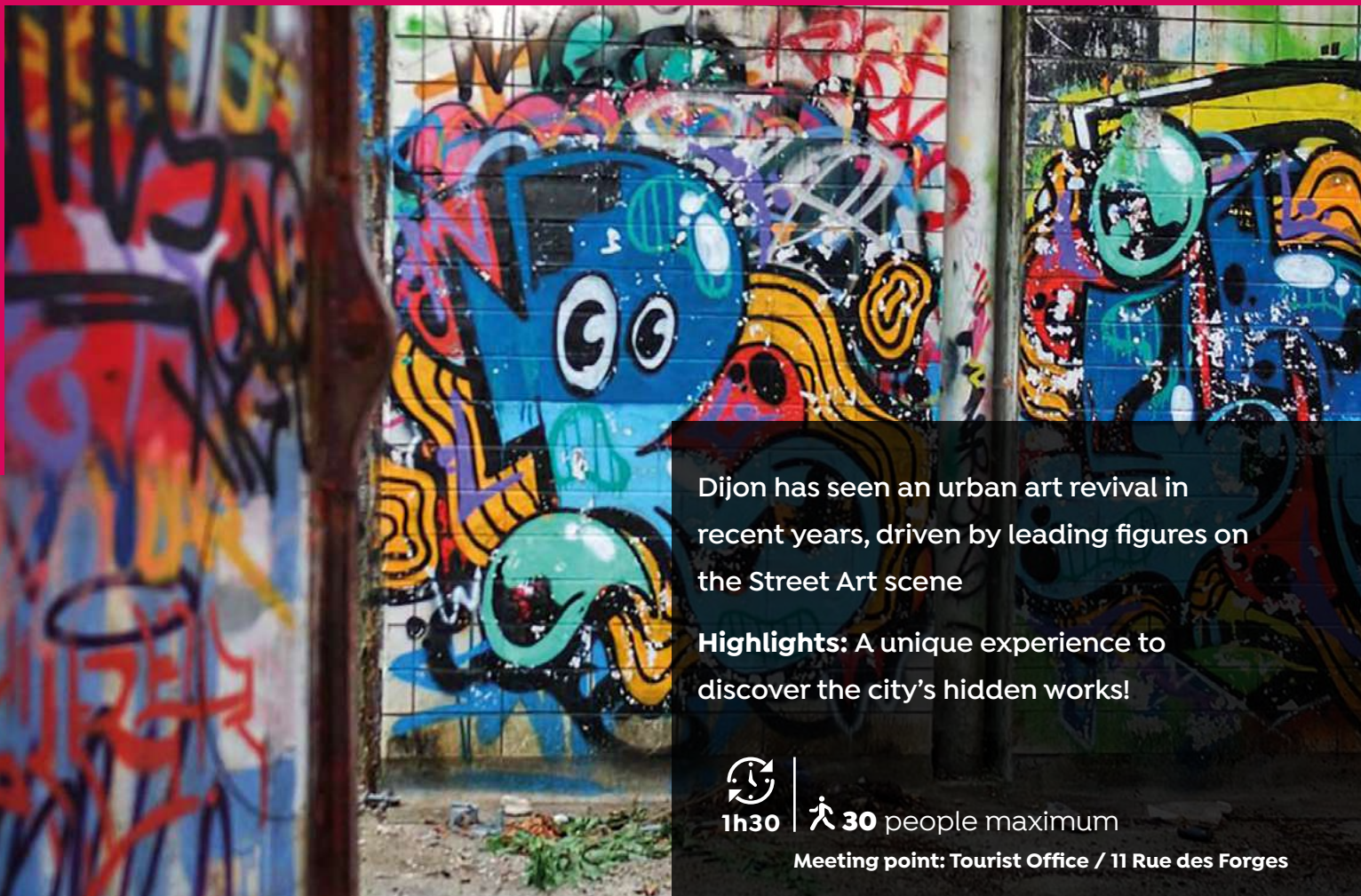


30 people maximum

Meeting point: Tourist Office / 11 Rue des Forges

# STREET ART TOUR

ALTERNATIVE  
DIJON



Dijon has seen an urban art revival in recent years, driven by leading figures on the Street Art scene

**Highlights:** A unique experience to discover the city's hidden works!



1h30



30 people maximum

Meeting point: Tourist Office / 11 Rue des Forges



# CHRISTMAS IN DIJON

## Lantern Night Tour

To (re)discover all the traditions of Christmas, follow our guide on a night-time walk lit by lanterns.

**Highlights:** A host of fun facts about Christmas traditions.



1h45

30 people maximum

Meeting point: Tourist Office / 11 Rue des Forges

## Mulled wine and gingerbread at the top of the Philip the Good Tower

As part of the Aperitifs at the Philip the Good Tower experience, the Tourist Office, in partnership with the local establishment Mulot & Petitjean, will be offering exclusive tastings at the top of the Philip the Good Tower this winter.



1h30



Up to **17** people - € **450**

Up to **10** people - € **270**

Meeting point: Tourist Office / 11 Rue des Forges

# SCHOOL RATES / PEOPLE WITH DISABILITIES

## Guided tour rates

### IN FRENCH

Private guided tour for groups of **up to 30 people** with a guide

	WEEKDAYS	SUNDAYS	PUBLIC HOLIDAYS
• 90 mins	€ 135,00	€ 175,00	€ 235,00
• 3h00	€ 198,00	€ 259,00	€ 348,00

### IN A FOREIGN LANGUAGE

Private guided tour for groups of **up to 30 people** with a guide

	WEEKDAYS	SUNDAYS	PUBLIC HOLIDAYS
• 90 mins	€ 144,00	€ 198,00	€ 251,00
• 3h00	€ 213,00	€ 280,00	€ 373,00

## SCHOOL RALLY RATES

### IN FRENCH

Rally with 1 guide for groups of **up to 30 people** with a guide

	WEEKDAYS	SUNDAYS	PUBLIC HOLIDAYS
• 90 mins	€ 140,00	-	-

### IN A FOREIGN LANGUAGE

Rally with 1 guide for groups of **up to 30 people** with one guide

	WEEKDAYS	SUNDAYS	PUBLIC HOLIDAYS
• 90 mins	€ 149,00	-	-

Foreign languages:        

- Animal-themed treasure hunt: in French only
- Teen rally: in French and German

SCHOOL GROUPS

# Discover Dijon

From the 3rd-century city wall to the new tramway along the medieval ramparts, and the Palace of the Dukes and Estates of Burgundy, this amusing and educational tour reveals how the city of Dijon has evolved through the centuries.



**30** people maximum

**1h30**

Meeting point: Tourist Office / 11 Rue des Forges

SCHOOL GROUPS

# Animal-themed treasure hunt

New  
**2026**  
edition

A questionnaire helps you to hunt for the animals hidden among the architecture. Our guide will make sure you don't take a wrong turn and will share fun facts along the way. A snack of petits mulots (gingerbread) awaits you at the end of the hunt.

*(6 years and over)*



**1h30**

**30** people maximum

Meeting point: Tourist Office / 11 Rue des Forges

SCHOOL GROUPS

# Myths & Legends of Dijon

From the Porte Guillaume to Notre Dame church, the roofless house and the gruesome Place du Morimont, this tour reveals the myths and legends of the Burgundian capital.



1h30

30 people maximum

Meeting point: Tourist Office / 11 Rue des Forges

SCHOOL GROUPS

# Treasure hunt for teens

New  
2026  
edition

Teams, a map and mysteries to solve... explore the city on this fun rally.

May the best team win!

(Age 11 and over)



1h30

30 people maximum

Meeting point: Tourist Office / 11 Rue des Forges

# Musée des Beaux-Arts (Fine Arts Museum)



Housed in the Palace of the Dukes and Estates of Burgundy since it first opened in 1799. Dijon's Fine Arts Museum is one of the oldest and richest museums in France. From Antiquity to the present day explore some 1,500 artworks at this outstanding, historic venue.

*Free admission. Museum closed on Tuesdays.*



1h30



30 people maximum

Meeting point: Tourist Office / 11 Rue des Forges

# The Mustard Workshop



PRIVATE HIRE

Crush, grind, adjust, flavour, mix and...voilà! The Tourist Office and the Edmond Fallot mustard factory offer a highly unusual take on the world of Dijon Mustard! Maison Edmond FALLOT, founded in 1840 and the last major family-run mustard factory in Burgundy, has preserved the expertise of mustard-making artisans. Meeting point on Rue Monge where a mustard maker will reveal all the secrets to this famous mustard and let you try making some yourself.

Leave with your own homemade mustard at the end of the workshop!



**Location: 86 rue Monge**

**Private hire package for up to 12 people:  
from €250**

**Off-site private hire package  
for up to 15 people: from €250  
plus room hire**



**1h00**



**12** people maximum

Meeting point: 86 Rue Monge

# Philip the Good Tower



PRIVATE HIRE

At 46 metres high, the Philip the Good Tower boasts exceptional views over the city of Dijon and the surrounding region.

Over a Burgundian aperitif with friends, colleagues or family, enjoy a unique and unforgettable experience!

Climbing the 316 steps is not recommended for pregnant women or disabled persons.

## **Private hire only:**

for 1 group of up to 18 people  
+ 1 tourism advisor

## **Private booking with aperitif:**

for a group of 17 people maximum  
+ 1 guide + 1 caterer.

*Price includes a glass of white wine from Domaine de la Cras with Dijon crème de cassis, or fruit juice + 8 appetisers (gougères + parsley ham + ganache gingerbread). In case of bad weather (rain, snow, cold), the aperitif will be served in the Meridian Room (a historic room located below the tower terrace).*

## **Fixed rate for private booking - climb only:**

up to 18 people (45 mins): € 90  
up to 18 people (90 minutes): € 150

## **Fixed rate for private booking with Burgundy-style aperitif, from:**

up to 10 people: € 270  
up to 17 people: € 450

 Meeting point: Tourist Office / 11 Rue des Forges

\* Excessive alcohol consumption is dangerous for your health, drink sensibly



# Burgundy Wines Discovery Workshop

Wine tasting with a view! Sample fine wines, with expert advice from a renowned and certified wine specialist, 46 metres up on the terrace of the Philip the Good Tower! Whether a novice or connoisseur, you'll enjoy both learning the basics of tasting and the presentation of the climats and different terroirs. Perfect for after-work drinks, with friends or a romantic getaway, learn all there is to know about Burgundy!



1h30



Meeting point: Tourist Office / 11 Rue des Forges

- Tasting session: **4 wines including 1 Premier Cru**
- Number of places: **17 max**
- Venue: **Philip the Good Tower**
- Private hire package from: **€ 450**  
(weekday rate excluding Sundays and public holidays)



\* Excessive alcohol consumption is dangerous for your health, drink sensibly



# Burgundy Wine and Cheese Workshop

In Burgundy, terroir is much more than just a topographic term. As of the 12th century, the monks of Cîteaux Abbey developed a flourishing vineyard thanks to the highly favourable geological and climatic conditions. Their skills were not only limited to wine-making; they also drew on the resources of the plain to produce the delicious Abbaye de Cîteaux cheese, a tradition which endures to the present.

In this workshop you'll discover how to find the perfect match between a selection of wines and cheeses from local producers. A journey to the heart of Burgundy, its history and terroir!

**Highlight:** Surprise your friends or colleagues by organising this workshop at the top of the Philip the Good Tower. (Max. 17 people)



- Tasting session: **3 wines + 3 cheeses**
- Number of places: **20 max**
- Private hire package from: **€ 265 (10 people max) and €530 (20 people max)**  
(weekday rate excluding Sundays and public holidays)



 Meeting point: Source des Vins

\* Excessive alcohol consumption is dangerous for your health, drink sensibly

# Organise a team-boosting seminar package



- *Work meeting for a half-day, full day or more. Management of your technical requirements (sound system, video projector, stage, lectern, etc.) and break times (reception, lunch, snack).*
- *Your accommodation*
- *Your meeting space in a fully equipped room in a 3\*, 4\* or 5\* hotel or other dedicated private venue.*
- *Your lunch as an express or full package*
- *Your welcome cocktail reception or gala evening*
- *Your team-building activity*
- *Welcome bag on request*

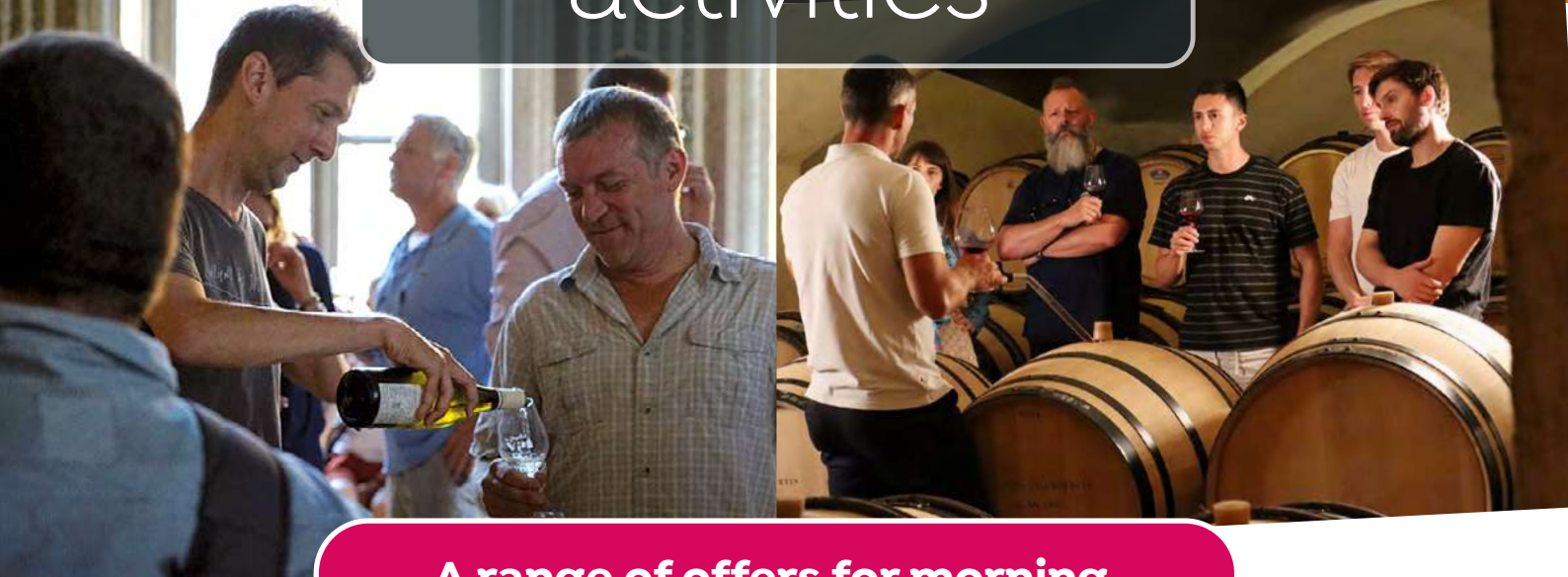
**TURNKEY SOLUTIONS FOR YOUR CORPORATE EVENTS!**

(10 TO 100 PARTICIPANTS)

**Quote on request/contact**  
**Cécile Chevalier**  
**[cchevalier@otdijon.com](mailto:cchevalier@otdijon.com)**



## Team-building activities



A range of offers for morning, afternoon or evening activities...

As part of your seminar packages, our service offers with a range of **team-building activities** designed to promote team cohesion and engagement.

**The aim:** to strengthen team spirit, boost motivation, and make your seminar package a real highlight event for your company. All the service provisions in this catalogue can be offered as team-building activities.

# Dijon mustard: masterclass experience



Offer your colleagues an original experience with a Dijon mustard masterclass, led by a mustard maker.

This interactive session combines history, live demonstration and collective participation, thanks to a live video feed allowing everyone to follow each step.

A concept combining gastronomy, team-building and innovation, perfect for your seminar packages and corporate events.

**In partnership with Moutarderie Fallot**

**Additional and essential item in the quote:**  
venue hire (or provided by you)  
– audiovisual equipment

• Rate: €600

**Optional and on request:**

Take home your jar of mustard  
(price according to the size of the jar)



1h

**100** people maximum  
up to **50** people solo,  
from **50** to **100** people in pairs



# Dijon mustard: how to

Discover the secrets of Dijon mustard and share a delicious and unifying moment with your teams.

Your teams discover the secrets of making this iconic condiment in a friendly and interactive presentation.

**In partnership with Moutarderie Fallot**

- Rate : **€250** per hour (incl. VAT)  
– flat rate for up to 25 people

- Not included in the quote:  
**Venue hire - tables (and chairs)**

## **Optional and on request:**

Tasting of 4 different varieties of mustard, from classic to out-of-the-ordinary = €5 per group of 5 people

Take home your jar of mustard  
(price depends on the size of the jar)  
Example: €1.25 for the small 25g jar

Guide approved by the Moutarderie Fallot =  
from €149  
(for a maximum duration of 1 hour 45 minutes)



New  
2026  
edition

# Gourmet Rally in the streets of Dijon



## Gourmet rally through the streets of Dijon

Participants in teams of **up to 4**, a questionnaire per person. Includes **fun questions** on local culture.

Staggered group departures.

This **itinerary through Dijon's historical centre explores** some of the sights and even takes you **into a few shops.** (subject to access)

The guide may position themselves to wait for the teams along the route and help them with certain answers to the questions.

At the end of the treasure hunt, the group meets at the Tourist Office, where the guide collects each team's questionnaire to check the results.

In the event of a draw, additional questions will determine the winning team.

**May the best team win!**

A gourmet prize (gingerbread) can be given to each participant (available as an extra on request:

Winning prize = €12 / consolation prize = €3)

additional prizes (Fallot mustard, Anis de Flavigny) can also be added (price on request)

Please contact us for further information.

	WEEKDAY	SUNDAY	PUBLIC HOLIDAYS'
• 2h30	€ 218,00	€ 285,00	€ 348,00

+ prizes per person  
Quote on request  
contact : Lucas Bougeneaux  
groupes@otdijon.com

 **2h30**  from **20** to **60** people  
Meeting point: with our guide at the Tourist Office - 11 Rue des Forges



# 'Lieux Dits Vins' Tour

Enjoy a unique and pleasant moment of togetherness with your colleagues or clients! Dijon Bourgogne Tourisme & Congrès opens the doors to prestigious and exquisite venues for you!

Charm your guests with an aperitif tasting evening in an exceptional heritage venue in the city of Dijon – and enjoy the fine wines and great vintages that have made the Burgundian capital famous.

Surprise your guests with something different...! The 'Lieux Dits Vins' tour adapts to your business needs and requests, offering your company a unique opportunity to stand out from the crowd.

**Number of participants:  
from 10 to 50 people**

**Venue:  
kept secret from participants**

**Private booking rate:  
quote on request**

*Activity package:  
quote on request  
contact : Lucas Bougeneaux  
groupes@otdijon.com*

PRIVATE HIRE

  
**2h30**  
**3h00**



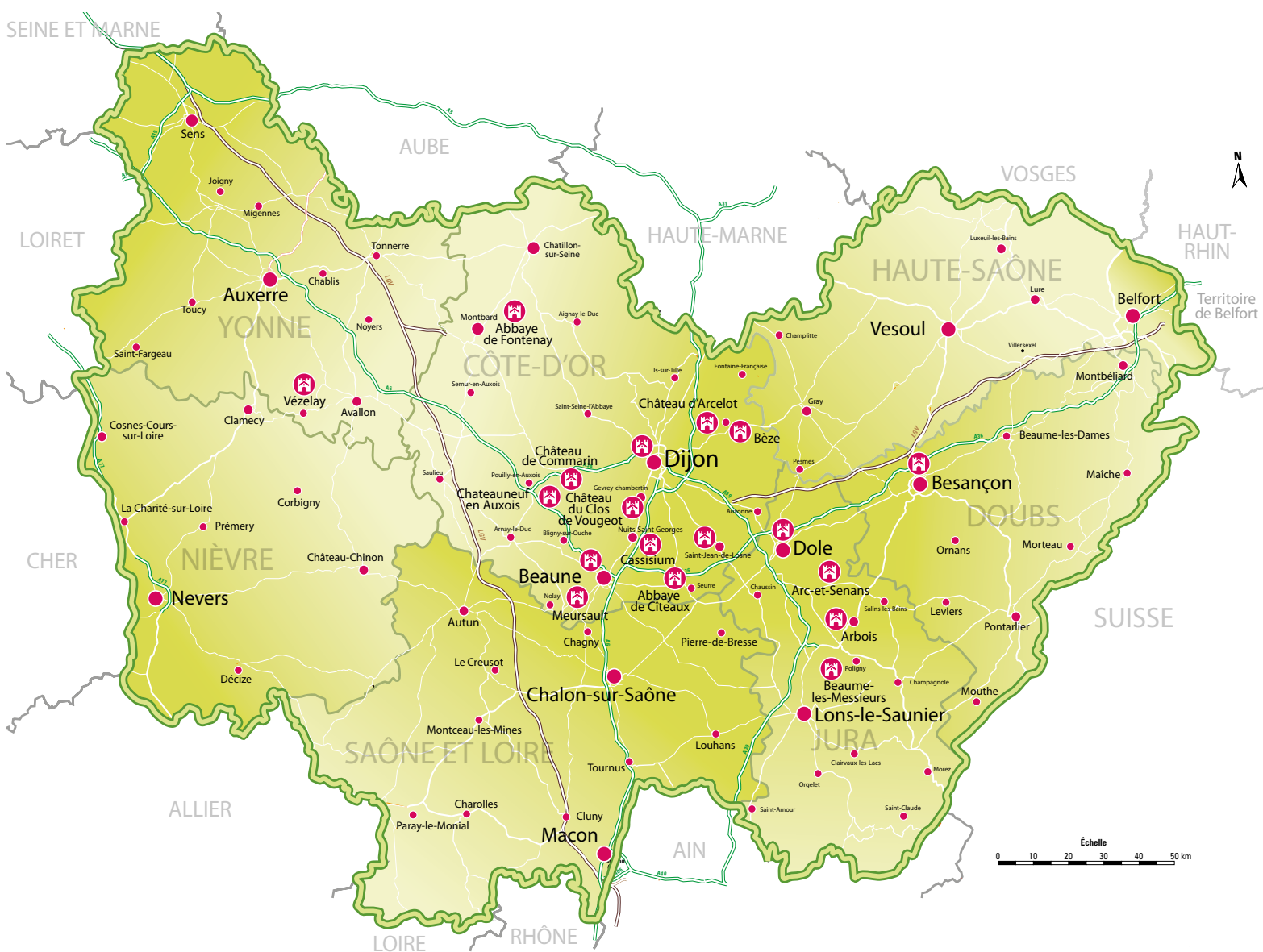
Meeting point: Tourist Office / 11 Rue des Forges

\* Excessive alcohol consumption is dangerous for your health, drink sensibly

# DAY TRIPS AND STAYS

## EXCURSIONS AND STAYS IN BOURGOGNE-FRANCHE-COMTÉ

Dijon Métropole Tourist Office invites you to discover the hidden gems of Bourgogne-Franche-Comté. Whether in the heart of Burgundy, with sites such as Beaune, Vézelay or Fontenay Abbey, in the Doubs in Besançon or in the Jura in Arbois and Dole, the Tourist Office offers day trips and stays specially designed for group travel.



Find your map online



Tourist sites offered in the day trips and stays.



## DIJON, CAPITAL OF THE BURGUNDY DUKES UNESCO WORLD HERITAGE

**| 9:00am | Discover Dijon:** Our guide will take you to the heart of Dijon and its 97-hectare UNESCO World Heritage-listed sector. From the Palace of the Dukes and Estates of Burgundy, to the medieval streets of the Notre Dame district, discover how the city evolved through the eras.

**| 10:30am | The Dukes of Burgundy:** The Dukes of Burgundy had a major influence on the course of European history in the Middle Ages. Discover Dijon's opulent memories - safeguarded in and around the Fine Arts Museum\* housed in the former Ducal Palace - on a tour of the historic rooms, the dukes' tombs and much more.

**| 12:00pm | Lunch in a restaurant in the centre of Dijon.**

**| 2:00pm | The former Saint Bénigne Abbey:** Saint Bénigne is an illustrious example of monasticism and the influence of Cluny during the Middle Ages. Once an influential monastery, it is now a cathedral. The tour also includes the 11th and 13th-century sections of the Archaeological Museum\* which boast absolute gems of Romanesque and Gothic art.

**| 3:30pm | International Cité of gastronomy and wine:** Stemming from UNESCO's recognition of both the French gourmet meal and the climats of the Burgundy vineyard, the International Cité of gastronomy and wine is a flagship celebrating the French way of life. This tour of the Cité is a must.

Self-guided tour of the exhibitions and optional wine tasting\*.

**| 5:00pm |** Tour ends.

\* Museum closed on Tuesdays and certain public holidays

\* Cité closed on Mondays



**FROM:**

**€45** / person / incl. VAT

(based on 30 people)

Rate includes:

- The tour guide,
- Lunch (including starter, main course, dessert and coffee),
- Admission to monuments.



**Total distance covered: approximately 3km**



## FROM DIJON TO BEAUNE, THE 'CHAMPS-ÉLYSÉES OF BURGUNDY'

**| 9:30am | Côte de Nuits:** Departure for the 'Grands Crus Wine Route'. The Côte de Nuits is now nicknamed the Champs-Élysées of Burgundy for its great red wines. Learn all about the vineyard! Appellations, climats and terroirs will reveal all!

**| 10:30am |** Discover the art of wine tasting in a Côte de Nuits cellar. Presentation of the estate and commented **tasting of several wines.**

**| 12:30pm | Lunch in a restaurant in Beaune**

**| 2:30pm | Visit to the Hospices de Beaune,** a hospital founded in the 15th century by the chancellor of the duke, famous for its multicoloured roofs and renowned wine auction.

Followed by a short tour of the old town of Beaune.

**| 4:00pm | Sensational Experience Tour at Moutarderie Fallot mustard factory:** discover the new world of mustard in Burgundy. Following the success of its museum, Moutarderie Fallot has opened its current production

site to the public. Its revolutionary tour featuring highly-sophisticated visuals, sound effects and sensory features reveals every stage of the transformation of mustard seed as it happens, from the storage silo to the packaging of the end product.

**| 5:30pm |** Departure for Dijon, arrival around 6:30pm. End of tour and the guide's services.



**FROM:**

€ **99** /person. / incl. VAT

(based on **30** people)

Rate includes:

- Tour guide
- Lunch (including starter, main course, dessert, ¼ bottle of wine and coffee),
- Admission to monuments.
- Wine tasting in the cellar.



**Total distance covered: approximately 90km**



## DIJON, AND THE CÔTE DE NUITS VINEYARD UNESCO WORLD HERITAGE

**| 9:00am | Dijon, Land of Burgundy Wines:** The Climats of the Burgundy Vineyard are a listed UNESCO World Heritage site; discover the influence of the wine world on the city, both past and present. Optional, tasting of 2 wines + 1 crème de cassis (blackcurrant liqueur).

**| 11:00am | International Cité of gastronomy and wine** Stemming from the dual recognition by UNESCO of the French gastronomic meal and the Climats of the Burgundy Vineyard, the International Cité of gastronomy and wine is a new flagship destination celebrating the French art of living. This tour of the Cité is a must.

**| 12:15pm | Lunch in a restaurant in the centre of Dijon or at the Cité**

**| 2:00pm | The Côte de Nuits:** Departure by coach with our guide for the Grands Crus Wine Route. The Côte de Nuits is now nicknamed the Champs-Élysées of Burgundy for its great red wines. Learn all about the vineyard! Appellations, climats and terroirs will reveal all!

**| 2:45pm | Visit to Château du Clos de Vougeot,** former winery of the Cîteaux monks. As the Head Monastery of the Confrérie des Chevaliers du Tastevin, the estate also houses a holiday residence alongside the wine-making facilities.

**| 4:00pm | Learn the art of wine tasting** in a cellar or at an estate in the Côte de Nuits.

**| 5:15pm | End of the tour and return to Dijon (6:00pm).**

*\* museum closed on Tuesdays and certain bank holidays*



FROM:

€ **95** /person. / incl. VAT

(based on 30 people)

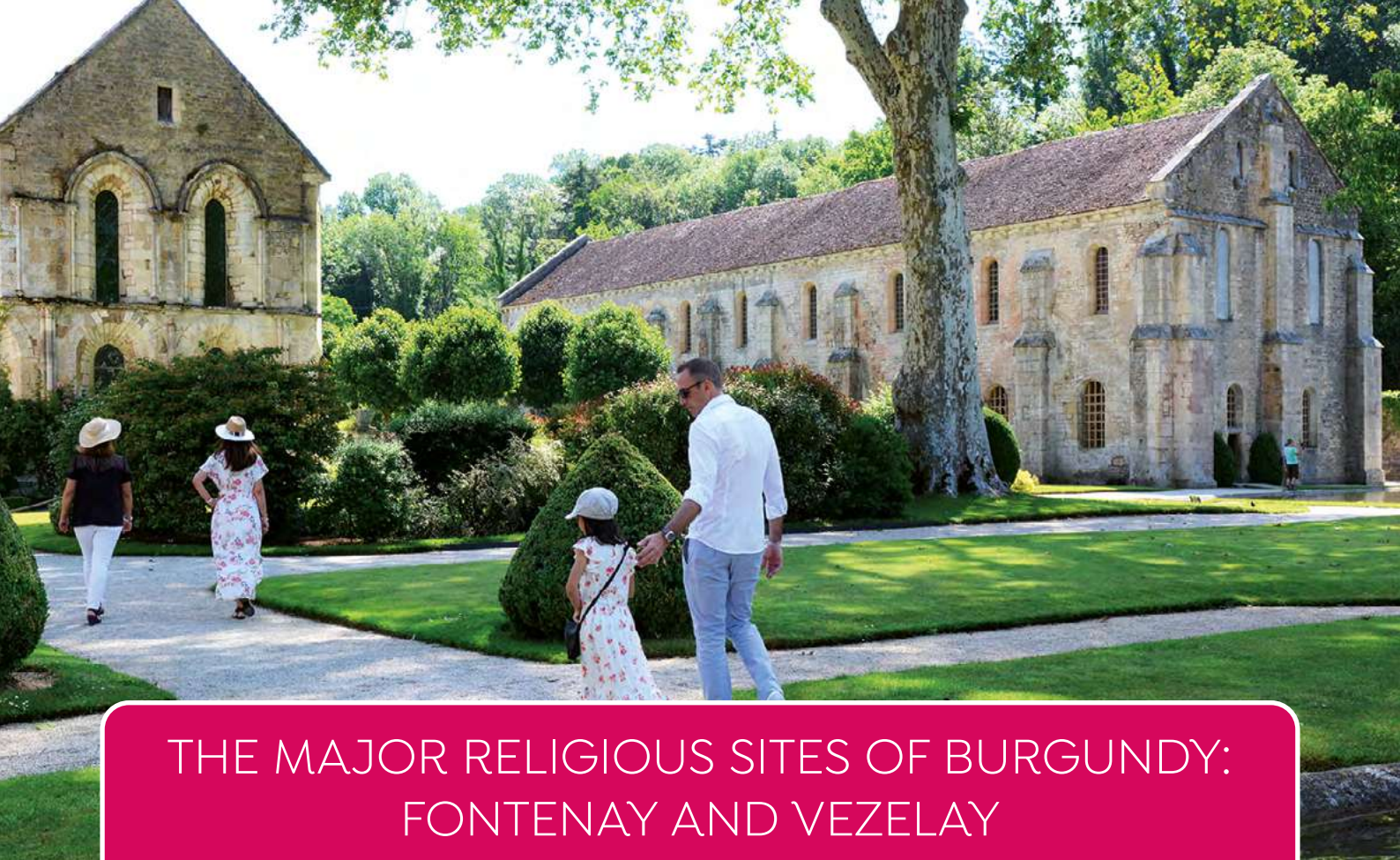
Rate includes:

- Tour guide
- Lunch (including starter, main course, dessert, 1 glass of wine and coffee)
- Entrance to monuments
- Tasting at the Cité wine cellar and at the estate

**Please note:** coach hire not included



**Total distance covered: approximately 90km**



## THE MAJOR RELIGIOUS SITES OF BURGUNDY: FONTENAY AND VEZELAY

**| 9:00am |** Departure by coach with our guide for Vézelay, a famous meeting point for pilgrimages and the Crusades.

**| 10:30am |** Visit to the 12th-century Cistercian abbey of Fontenay, a fine example of Cistercian architecture. This heritage gem is a true haven of peace.

**| 12:15pm |** Lunch in a restaurant in Montbard.

**| 2:45pm |** Departure for Vezelay. Journey through the picturesque landscapes of the Côte-d'Or.

**| 3:30pm |** Visit to Sainte Madeleine Basilica in Vézelay, famed in particular for its Romanesque Last Judgement tympanum and its highly expressive capitals (coach park is a 15-minute walk from the site)

**| 5:00pm |** Departure for Dijon via the famous Alésia site and end of our service.

**| 6:45pm |** Arrival in Dijon and end of the tour



**RATE ON  
REQUEST**

(based on 30 people)

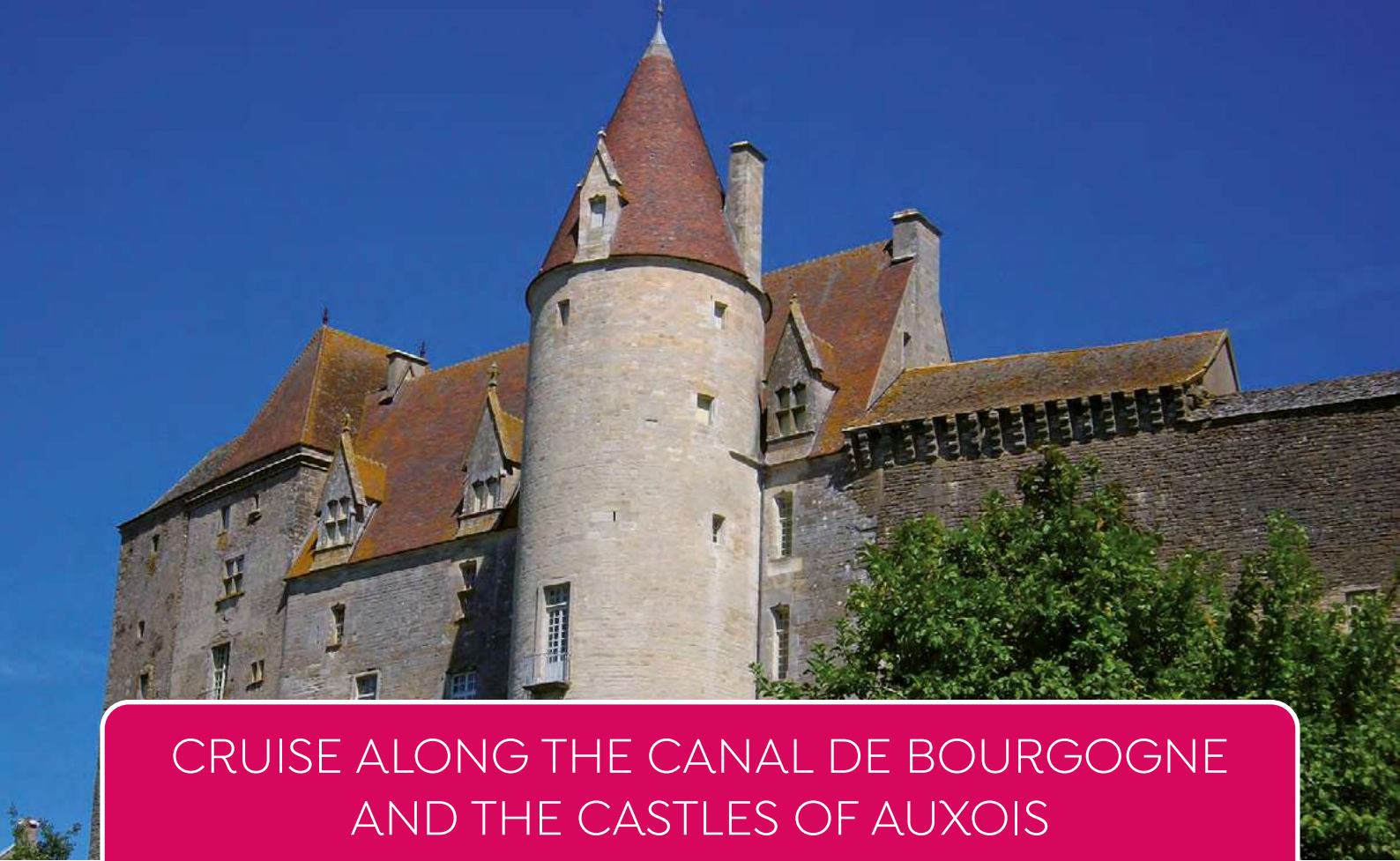
This tour includes:

- Guide service on request and at an additional cost,
- Lunch (including starter, main course, dessert, ¼ bottle of wine and coffee),
- Admission to monuments.

**Please note:** coach hire not included



**Total distance covered: approximately 263km**



# CRUISE ALONG THE CANAL DE BOURGOGNE AND THE CASTLES OF AUXOIS

**| 9:00am |** Departure by coach for Pouilly en Auxois

**| 10:00am |** Boarding for a unique **cruise experience on the Canal de Bourgogne**. Aboard the Billebaude, an electric, solar-powered boat, discover the life of olden-day sailors as you travel through the famous Voûte, a lit underground passage stretching for 3,333 metres, as well as a lock.

**| 12:30pm |** Lunch in a restaurant in **Châteauneuf**. (coach park is a 10-minute walk from the restaurant)

**| 2:30pm |** The afternoon begins with a tour of **Châteauneuf Castle**, one of the last remaining examples of 15th-century Burgundian military architecture.

**| 3:45pm |** Visit to **Château de Commarin**, where the same family line has lived since its beginnings. Its current occupants, with Count Bertrand de Vogüe, represent the 26th generation of owners. The sumptuously decorated

castle houses some remarkable pieces of furniture and a unique collection of the family's tapestries dating from the 16th century.

**| 5:00pm |** Departure for Dijon, arrival around 6:00pm. End of the tour.

*\* closed on Mondays*



This tour includes:

- Guide on request and at an additional charge,
- Lunch (including starter, main course, dessert, ¼ bottle of wine and coffee),
- Admission to monuments
- Guided cruise.

**Please note:** coach hire not included

**RATE ON REQUEST**  
(based on 30 people)



**Total distance covered: approximately 94km**

# GENERAL AND SPECIAL TERMS AND CONDITIONS OF SALE AND BOOKING OF DIJON MÉTROPOLE TOURIST OFFICE

**Article 1 - General provisions** • Authorised Tourist Offices, pursuant to the Law of 13 July 1992, may provide booking and sale of all types of services, leisure activities and general interest hospitality within their area of operation. They facilitate the process for the public by offering a choice of services. Tourist Offices are local tourism organisations, made available to service providers who are not members and who have entered into a mandate or commercial agreement with them. Within this framework, the Tourist Office wishes to be able to sell, via the Internet and by any other means, various services reserved for individuals and groups, both individually and collectively, which will be governed by these General Terms and Conditions of Sale and Booking (hereinafter referred to as "GTC"). Any booking of services with Dijon Métropole Tourist Office implies acceptance of these general terms and conditions of sale and booking, which shall prevail over all general and specific terms and conditions. Dijon Métropole Tourist Office, a local tourism body authorised by prefectural decree of 14 August 1997, number AU-021-97-0002, is registered in the register of travel and holiday operators under number IM021170005.

**Article 2 - Liability** • Dijon Métropole Tourist Office, which offers and sells services to a customer, is the single point of contact for that customer and is responsible for the performance of the services ordered and the obligations arising from these terms and conditions of sale. Dijon Métropole Tourist Office cannot be held liable for the total or partial non-performance of the services ordered or for the total or partial non-compliance with the obligations stipulated in these general terms and conditions of sale, in the event of unforeseen circumstances, force majeure, poor performance or faults committed by the customer, or unforeseeable and insurmountable acts of a third party unrelated to the provision of the services. In particular, Dijon Métropole Tourist Office cannot be held responsible for errors made by the customer when entering the required information in the online forms, or in the event of fraudulent use by a third party of the customer's identity or payment methods as identified on an order or booking request. These general terms and conditions of sale apply only to orders placed and paid for with the booking service of Dijon Métropole Tourist Office and on the website [www.destinationdijon.com](http://www.destinationdijon.com) by the customer within the scope of use.

**Article 3 - Formation of the contract** • Any order implies the customer's full and unreserved acceptance of these general terms and conditions of sale, which are visible and available on the pages of the Dijon Métropole Tourist Office website: [www.destinationdijon.com](http://www.destinationdijon.com). Dijon Métropole Tourist Office sells various services through its website, at the counter or by telephone, which are governed by these General Terms and Conditions of Sale. The present General Terms and Conditions of Sale therefore exclude services for which the website refers the customer directly to the partner service providers of the Dijon Métropole Tourist Office, as these services are exclusively provided and managed under the responsibility of the said service providers, in accordance with the contractual conditions applicable to them. The customer is then informed and acknowledges that the services ordered and booked through the Tourist Office may be subject, in addition to these General Terms and Conditions of Sale, to the general terms and conditions of sale of the service providers. It is therefore the customer's responsibility to read these additional contractual conditions before making any purchase or booking with the Dijon Métropole Tourist Office. The ordering of services is reserved exclusively for users who have previously read and accepted the terms and conditions in their entirety. On the [destinationdijon.com](http://www.destinationdijon.com) website, any order or booking made requires the customer's full and prior acceptance of these General Terms and Conditions of Sale by ticking the box provided for this purpose and, where applicable, the acceptance of the contractual conditions applied by the partner service provider in relation to the relevant service. Without this acceptance, it is technically impossible to continue with the purchase process. The user must be at least 18 years old, be legally capable of entering into a contract and use this site in accordance with the general terms and conditions. Except in cases of fraud for which they must provide proof, the customer is financially responsible for their actions on the website, particularly for the use of their user name and password. The customer also guarantees the truthfulness and accuracy of their information they provide on the website. Any fraudulent use of the website, or any use deemed to be fraudulent, which contravenes these general terms and conditions, will justify the user being refused access, at any time, to the services offered by partners or other features of the website. It is specified that the photos shown on the website are not contractually binding. By placing an order or booking a service, the customer acknowledges having obtained all the desired information about the nature and characteristics of this service. If the customer does not consider themselves sufficiently informed about the characteristics of the services they wish to order, they may, prior to placing any order, request additional information about these services from the Tourist Office. The customer certifies the truthfulness and accuracy of all the information they provide to the Tourist Office when using the services, and as such, guarantees the Tourist Office against any action or claim by third parties regarding the unlawful or fraudulent use of their data by a user in connection with the use of the services. By placing an order, the customer implicitly acknowledges having obtained all the desired information regarding the nature and characteristics of the services ordered.

## **Article 4 - Principle of booking (order)**

**4-1 Accommodation and package bookings:** Dijon Métropole Tourist Office offers an accommodation booking service, with partners' availability displayed in real time on the website, based on the information provided to it by these partners. However, this real-time display of availability is provided for information purposes only, given the transactions that may be carried out simultaneously, and cannot be held against Dijon Métropole Tourist Office. A booking is considered firm and final from the moment it is confirmed by the sending of a booking number electronically or, failing that, in writing on paper no later than before the start of the booked services. The confirmation email or letter sent by Dijon Métropole Tourist Office contains the booking number and serves as the booking voucher. No other booking confirmation is sent to the customer, whether by post or by any other means. It is the customer's responsibility to be able to present this confirmation email or letter at the hotel reception on the day of arrival (or, failing that, to have an identity document corresponding to the person in whose name the booking was made). A completed booking request can no longer be modified online. Any request for modification must be sent directly to Dijon Métropole Tourist Office, which will process this request and inform the accommodation provider. A booking may be cancelled in accordance with the conditions set out in Article 10 of these Terms and Conditions. Any cancellation request that is not made by the customer in writing using the contact details provided in the booking confirmation email cannot be processed by Dijon Métropole Tourist Office, and the latter cannot be held responsible for any fees charged by the hotel, in accordance with the above

terms. Regarding accommodation booking, in the event of a late arrival, the customer is strongly advised to notify the service provider directly of their arrival time. The customer must refer to the opening hours of the booked establishment. The customer must vacate the rooms no later than 12pm, on the scheduled day of departure.

**4-2 Bookings for individual and group tours (ticketing):** 4-2-1 *Tours for individuals:* Dijon Métropole Tourist Office offers an online ticket booking service for tourist and leisure activities. Tickets that can be ordered on the website are generally subject to a specified period of validity or, in some cases, may be purchased for a specific date, as indicated on the website. By definitively confirming their order on the site, the customer acknowledges having fully taken note of the applicable date or validity period for their order. Any ticket not used on the scheduled date or during the stipulated validity period will not be refundable. Once the contract has been definitively concluded online, Dijon Métropole Tourist Office will send a booking confirmation by email. This booking confirmation serves as a voucher. The tickets ordered will not be sent by post (except in specific cases for certain service providers). The order can also be placed and collected by the customer at the main Tourist Office at 11 Rue des Forges 21000 DIJON and according to the conditions shown on the website, upon presentation of the order confirmation email. Dijon Métropole Tourist Office cannot be held liable for any delay or inability to deliver due to an incorrect or incomplete delivery address, or due to strikes or other malfunctions of national or international postal transport services, disruptions or weather-related incidents, and will refuse to refund the order. Upon receipt of their order by the customer, regardless of the delivery method, it is the customer's responsibility to ensure that the tickets delivered match their order. 4-2-2 *Group tours:* The Tourist Office offers group tour bookings. Bookings can only be made directly with the 'Reception and Promotion' department of Dijon Métropole Tourist Office, from Monday to Friday, 9am to 12pm and 2pm to 5pm (Ph.: +33 (0)3 80 44 11 41 / [visites@otdijon.com](mailto:visites@otdijon.com)) or via the online form provided for this purpose. Group reservation requests are subject to a quote sent to the customer by email. Upon receipt of the quote signed by the customer, Dijon Métropole Tourist Office will send the customer an order form, which must be returned confirmed and signed, obligatorily by post, fax or email. Any modification of the confirmed order form is impossible without consulting the Tourist Office. A booking is considered firm and final from the moment it is confirmed by the sending of a booking number electronically or, failing that, in writing on paper no later than before the start of the booked services.

**Article 5 - Absence of right of withdrawal** • In accordance with the provisions of Article L121-20-4 of the Consumer Code, the customer is informed that there is no right of withdrawal when booking or ordering remotely for 'accommodation, transport, catering, or leisure services', whether booked or ordered together on the website as part of a package holiday or separately, for a specific date or according to a specific period.

**Article 6 - Payment for services** • Payments for services booked online are made by credit card via a secure payment system (Paybox System). However, orders placed at the main desk of Dijon Métropole Tourist Office or via its reception service may be paid for using other payment methods (cash, bank cheques, holiday vouchers).

**6-1 Accommodation bookings:** Payment for a stay is made directly to Dijon Métropole Tourist Office, which validates the booking upon receipt of payment. Validation of the booking is understood to mean receipt by the customer of a booking number by electronic means or, failing that, in writing on paper at the latest before the start of the services ordered. The full cost of the stay must be paid by the customer at the time of booking. Payment will be made only by bank card on the website, and in cash, by bank cheque or bank card at the Tourist Office desk. During the ordering process, Dijon Métropole Tourist Office collects the user's bank card information (card number, expiry date, authentication code). Outside the booking process, no charge is made by Dijon Métropole Tourist Office to the user's bank card.

Additional local taxes payable at the time of booking may be imposed by local authorities (tourist tax, accommodation tax, etc.). Such taxes are at the customer's expense. Tourist tax is not included and is added to the accommodation price according to the number of people and nights.

## **6-2 Individual tour and tourist package bookings:**

- The full cost of the stay must be paid by the customer at the time of booking. Payment will be made only by bank card on the website, and in cash, by bank cheque or bank card at the Tourist Office desk.

## **6-3 Group tour bookings:**

- For bookings made more than 15 days before arrival: a deposit of 30% of the total booking amount will be required to confirm the booking. The balance is due no later than 15 days before the start of the stay. Failure on the part of the customer to pay this balance may result in the cancellation of their stay, and any amounts already paid will not be reimbursed.

- For bookings made less than 15 days before arrival: The full cost of the stay must be paid by the customer at the time of booking.

- Payments made by foreign banks (outside the euro zone) incur a fixed surcharge of €15 including tax. Transfers are accepted upon presentation of the transfer slip and must be made with shared fees. For any late payment, a penalty of 3 times the legal interest rate in effect on the invoice date will be applied.

**Article 7 - Prices / Pricing** • The prices of the services listed on the Tourist Office website are inclusive of all taxes in euros for the services specified and as described therein. The Tourist Office reserves the right to change the price of its services at any time. In the event of a change, the price applied will be that in effect on the date of the order. Payment for services ordered online are to be made by credit card. In this case, the customer communicates directly with the secure payment server of the Tourist Office's bank, which guarantees the confidentiality of the information provided. The secure payment server checks the validity of the bank card used before granting payment authorisation and automatically confirms the result. The invoice corresponding to the services ordered will be sent by electronic document or, failing that, by paper document.

**Article 8 - Terms for the provision of services / Service provision procedure** • For any service, the booking confirmation email serves as an invoice and exchange voucher. The customer must print and retain this email, as it will be requested upon arrival at the place of stay or when the service is provided. The duration of each service is as stated on the Dijon Métropole Tourist Office website. Given its fixed nature, it can under no circumstances be extended beyond the expiry date of the service. For the proper execution of certain services, the customer must arrive on the specified day at the indicated times or contact the service provider directly. All bookings are firm and final (cancellation is possible in certain cases, see conditions below).

**8-1 Accommodation services:** Indicative check-in times are stated on the vouchers. After making a booking, the customer is strongly advised to inform the host of their arrival time. Customers must also note that some hosts do not offer night-time reception. It is therefore the customer's responsibility to make the necessary arrangements.

**8.2 Tourist activities and packages:** The times indicated on the vouchers must be adhered to ensure the smooth performance of the service. No refund will be given in the event of a delay or late arrival at the meeting point. It may happen that certain activities offered by the service providers and indicated in the description on the Dijon Métropole Tourist Office website are cancelled, particularly for weather-related reasons, in cases of force majeure, outside the tourist season, or when the required number of participants for the activity is not reached. The cancellation of any activity due to force majeure or because of the actions of a third party to the contract shall under no circumstances result in any compensation being paid to the customer by Dijon Métropole Tourist Office. The duration of each service is as stated on the voucher or booking confirmation. Given its fixed nature, it can under no circumstances be extended beyond the expiry date of the service. For the proper execution of certain services, the customer must arrive on the specified day at the indicated times or contact the service provider directly at least 72 hours prior to arrival in Dijon (except in specific cases). In the event of a delay, the customer undertakes to notify reception by telephone on +33 (0) 892 700 558 or on +33 (0) 80 44 11 41 for groups. In the event of a delay, the services will be shortened, without this entitling the customer to any price reduction or refund. Visits depend on the days and opening hours of the various monuments, museums and establishments, subject to the availability of rooms. In the event of unexpected closure, the Tourist Office cannot under any circumstances be held responsible for a visit not taking place, as this unexpected closure is considered a case of force majeure. Furthermore, regarding churches, the interior cannot be visited on Sunday mornings due to services. Similarly, if, due to an unplanned religious ceremony, a church cannot be visited inside, the Tourist Office cannot be held responsible for the impossibility of visiting the interior, as this circumstance is considered a case of force majeure. Special provisions for booking group tours: the service of a second guide is required for groups of more than 40 people (25 people for tours with tasting). Any delay exceeding 30 minutes will result in the cancellation of the tour, with the full amount of the service remaining payable. With regard to guided tours for individuals, unless otherwise agreed with the Tourist Office, the meeting point is at the Tourist Office reception desk at 11 & 11ter Rue des Forges, 21000 Dijon, unless otherwise specified.

**Article 9 - Unavailability / Force majeure** • The service providers reserve the right to cancel any booking and change the date in the event of force majeure. This will apply particularly to strikes affecting means of transport, demonstrations, hotel staff, weather conditions (bad weather, storms, etc.), hydrological and geographical conditions, and the closure of establishments. In the event that the service provider is obliged to cancel the service before the customer has been able to start the activity, postponement of the activity will be offered to the customer. The unavailability of a service booked directly with a service provider outside the Tourist Office does not in any case entitle the customer to compensation or redress from the Tourist Office.

#### **Article 10 - Cancellation terms**

For any cancellation by the customer of a booking made through the Tourist Office to be considered, it must be notified in writing:

by email at the address: info@otdijon.com.

by fax: +33 (0) 3 80 30 90 02

#### **10-1. Accommodation bookings (unless otherwise specified at the time of booking):**

In the event of total or partial cancellation up to 72 hours before the arrival date (the time taken into account is set at 2:00pm. on the scheduled day of arrival), Dijon Métropole Tourist Office will reimburse the full cost of the stay, after deducting any possible administrative or booking fees. In the event of total or partial cancellation less than 72 hours before the scheduled arrival date, and in the event of no-show by the customer, Dijon Métropole Tourist Office will not issue any refund.

#### **10-2. Individual tourist package bookings and vineyard tours:**

In the event of total or partial cancellation by the customer, the Tourist Office will automatically apply a penalty to the customer according to the following scale:

- If the total or partial cancellation occurs at least 72 hours before the start of the service (the time taken into account is set at 12:00pm. on the scheduled day of arrival), no penalty is due and Dijon Métropole Tourist Office will refund the customer the amounts received in payment for the cancelled services, unless specific conditions are specified in the establishment description and on the booking confirmation.
- If total or partial cancellation occurs less than 72 hours before the start of the service, no refund will be given in the event of cancellation or no-show by the customer.
- If a last-minute booking is made (less than 72 hours before the arrival date), no refund will be given.
- If the customer does not cancel their booking or does not show up to a service provider, no refund will be given in the event of cancellation or no-show by the customer.

#### **10-3. Individual bookings of tourist activities (tours, city pass, shop, Segway, etc.):**

In the event of total or partial cancellation by the customer, no refund will be made by the Tourist Office. These services are neither exchangeable nor refundable.

**Article 11 - Special conditions for cancellation by the customer groups** • Any total or partial cancellation must be notified in writing to the 'Reception and promotion' department of the Tourist Office. A partial cancellation is considered to be the cancellation by the customer of part of the service ordered and a number of participants lower than the number specified in the booking contract or the quote. In the event of total or partial cancellation by the customer, the Tourist Office will automatically apply the following penalties to the customer:

- If the total or partial cancellation is made more than 15 days before the start of the service, no penalty will be applied and the Tourist Office will refund the deposit received, excluding administrative or booking fees.
- If full or partial cancellation occurs between the 15th and 8th day before the start of the service, an amount equal to 50% of the price will be retained.
- If the total or partial cancellation occurs between the 7th and the 2nd day before the start of the service, an amount equal to 80% of the price will be retained.
- If total or partial cancellation occurs less than 2 days before the start of the service, the full price will be retained.

In the event of total cancellation, the penalty will be calculated on the total price of the services ordered. In the event of a partial cancellation, the penalty will be cal-

culated on the price of the cancelled service(s) or on the total price of the services ordered, proportionally to the number of absent participants compared to the number initially planned. If the payment received by the Tourist Office does not cover the amount of penalties owed to it, the Tourist Office will invoice these penalties to the customer. If the number of participants is lower than that stated in the contract, the cost of the service will be reassessed.

**Article 12 - Cancellation by the seller** • If the Tourist Office cancels the service before the start of said service, it must inform the customer in writing. The customer, without prejudice to any claims for compensation for any damages suffered, will be reimbursed immediately and without penalty for any amounts paid. These provisions do not apply when an amicable agreement is reached regarding the customer's acceptance of a substitute service offered by the Tourist Office.

**Article 13 - Modification by the Tourist Office of a substantial element of the contract** • When, before the scheduled start date of the service, the Tourist Office is obliged to make a change to one of the essential elements of the contract, the customer may, without prejudice to any claims for compensation for any damages suffered, and after being informed by the Tourist Office by any means: -either terminate their contract and obtain an immediate refund of the amounts paid, without penalties -or accept the modification or substitution of services proposed by the Tourist Office, in which case an amendment to the contract specifying the changes made will be signed by the parties. If the substitute service is cheaper than the service ordered, the overpayment will be refunded to the customer before the start of the service.

**Article 14 - Inability of the Tourist Office to provide services during the course of the service** • The services specified in the contract If, during the course of the service, the Tourist Office is unable to provide a significant proportion of the services specified in the contract, representing a non-negligible percentage of the price paid by the customer, the Tourist Office, without prejudice to any claims the customer may have for compensation for any damages suffered, will offer the customer a substitute service for the service originally specified, bearing any additional costs if necessary. If the service accepted by the customer is of inferior quality, the Tourist Office will refund the difference in price before the end of the service. If the Tourist Office cannot offer a substitute service, or if the customer refuses the latter for valid reasons, the Tourist Office undertakes to refund the customer the proportion of services not provided in relation to the total price of the services. The said refund must be made before the end of the services.

**Article 15 - Disputes** • Any complaint relating to a service must be sent by registered letter with acknowledgement of receipt to the Tourist Office, within three (3) days following the date of performance of this service, to the following address: 11 & 11ter Rue des Forges - 21000 Dijon. Failing this, no claim will be accepted by the Tourist Office. In the event of a complaint, the parties will attempt to reach an amicable agreement to resolve their dispute. In the absence of an amicable agreement, the dispute shall be submitted to the competent courts of the City of Dijon.

**Article 16 - Insurance - Guarantees** • The Tourist Office has taken out organiser's liability insurance with GENERALI 75456 Paris Cedex 09 and unlimited financial guarantee with the Association Professionnelle de Solidarité du Tourisme (APST), 15 Avenue Carnot - 75017 Paris, in order to cover the consequences of the professional civil liability that the Tourist Office may incur as a local tourism body authorised to market tourist products.

**Article 17 - Personal data** • The website [www.destinationdijon.com](http://www.destinationdijon.com) was registered with the CNIL, no. 1014874 on 22 June 2004. The customer has the right to access, modify, rectify and delete their data. To exercise this right, simply contact Dijon Métropole Tourist Office, 11 & 11ter Rue des Forges - 21000 Dijon - Fax: +33 (0)3 80 30 90 02 - Email: [visites@ot-grand-dijon.com](mailto:visites@ot-grand-dijon.com). The information provided by the customer when placing their order will not be transferred to any third party except for the providers of the services they have ordered. This information will be considered confidential by the Tourist Office and its service providers. It will be used only by the internal departments of the Tourist Office and its providers, for processing the customer's order. The Tourist Office undertakes to protect customers' personal and banking information using the Quick SSL encryption software (software created and managed by GeoTrust, [www.geotrust.com](http://www.geotrust.com)). Quick SSL is currently one of the best software programmes available for secure commercial transactions. It encrypts all the customer's personal data, including the number, name, and address associated with the credit card, to prevent this data from being read when transmitted over the internet. Dijon Métropole Tourist Office. A local tourism organisation authorised by prefectural decree of 14 August 1997, number AU-021-97-0002 and registered in the register of travel and holiday operators under number IM021170005.

**Article 17 - Customer liability** The customer is liable for any damage they cause. The customer acknowledges having read and accepted these General Terms and Conditions of Sale.



[groupe@otdijon.com](mailto:groupe@otdijon.com)

+33 (0)3 80 44 11 49

**See you soon in Dijon!**

11 Rue des Forges, 21000 DIJON

See all the latest news from the Tourist Office



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